

## READERS' CHOICE AWARDS 2020

- 8 Byblos, St Tropez 98.32
- 9 Cheval Blanc St-Tropez 98.30
- 10 Hôtel du Cap-Eden-Roc, Antibes 96.87

### ROME

- 1 **HASSLER ROMA** 99.29
- 2 Hotel De' Ricci 99.24
- 3 Hotel Eden 98.88
- 4 Rome Cavalieri, A Waldorf Astoria Hotel 97.91
- 5 Hotel de Russie, A Rocco Forte Hotel 97.15
- 6 The St Regis Rome 96.95
- 7 Hotel de la Ville, A Rocco Forte Hotel 96.39
- 8 Palazzo Naiadi, The Dedic Anthology 95.99
- 9 NH Collection Roma Centro 95.91
- 10 Aleph Rome Hotel, Curio Collection by Hilton 95.15

### FLORENCE

- 1 **PORTRAIT FIRENZE** 98.50
- 2 Four Seasons Hotel Firenze 97.62
- 3 Antica Torre di Via Tornabuoni 1 97.47
- 4 Grand Hotel Minerva 96.70
- 5 Hotel Lungarno 96.33
- 6 Villa Cora 96.29
- 7 Il Salviatino 96.22
- 8 Brunelleschi Hotel 96.10
- 9 The Westin Excelsior, Florence 94.60
- 10 JK Place Firenze 93.67

### VENICE

- 1 **SAN CLEMENTE PALACE KEMPINSKI VENICE** 98.56
- 2 Palazzo Venart Luxury Hotel 98.39
- 3 Belmond Hotel Cipriani 97.75
- 4 Grand Hotel Dei Dogi, The Dedic Anthology 97.62
- 5 Aman Venice 97.51
- 6 Hotel Danieli, a Luxury Collection Hotel, Venice 96.53
- 7 Hotel Londra Palace 96.49
- 8 The Gritti Palace, a Luxury Collection Hotel, Venice 95.45
- 9 NH Collection Venezia Palazzo Barocci 94.56
- 10 Sina Centurion Palace 92.55



GRAND HOTEL TREMEZZO,  
THE No. 1 HOTEL IN ITALY

### REST OF ITALY

- 1 **GRAND HOTEL TREMEZZO, LAKE COMO** 99.49
- 2 Belmond Hotel Splendido & Belmond Splendido Mare, Portofino 99.46
- 3 Monastero Santa Rosa Hotel & Spa, Campania 99.39
- 4 Il Sereno Lago di Como 99.24
- 5 Le Sirenuse, Positano 99.18
- 6 Masseria Torre Maizza, A Rocco Forte Hotel, Puglia 99.17
- 7 Mandarin Oriental, Lago di Como 99.05
- 8 Grand Hotel Villa Serbelloni, Lake Como 99.00
- 9 Santa Caterina, Amalfi 98.71
- 10 Grand Hotel Miramare, Liguria 98.56
- 11 Belmond Grand Hotel Timeo, Taormina, Sicily 98.55
- 12 COMO Castello del Nero, Tuscany 98.43
- 13 JK Place Capri 98.36
- 14 Hotel Eden Roc Positano 98.29
- 15 Il San Pietro di Positano 97.71
- 16 Grand Hotel Quisisana, Capri 97.36
- 17 Hotel Il Pellicano, Tuscany 96.33
- 18 Mandarin Oriental, Milan 95.86
- 19 Palazzo Avino, Ravello 95.00
- 20 Casa Angelina, Amalfi Coast 93.86

### GREECE & TURKEY

- 1 **RAFFLES ISTANBUL, TURKEY** 99.70
- 2 Archipelagos Hotel, Mykonos, Greece 99.55
- 3 Isthoria, Santorini, Greece 99.50
- 4 Katikies Sun Rocks, Santorini, Greece 99.47
- 5 Grace Hotel, Auberge Resorts Collection, Santorini, Greece 99.31
- 6 Argos in Cappadocia, Turkey 99.30
- 7 Canaves Oia, Santorini, Greece 99.02
- 8 Katikies Chromata Santorini, Greece 98.79
- 9 Katikies Kirini Santorini, Greece 98.47
- 10 Katikies Santorini, Greece 98.33
- 11 Cirağan Palace Kempinski Istanbul, Turkey 98.08
- 12 Aqua Blu, Kos, Greece 97.92
- 13 Andronis Luxury Suites, Santorini, Greece 97.81
- 14 Perivolos Lifestyle Houses, Santorini, Greece 96.58
- 15 Shangri-La Bosphorus, Istanbul, Turkey 96.90
- 16 Andronis Boutique Hotel, Santorini, Greece 96.17
- 17 Katikies Mykonos, Greece 96.00
- 18 Four Seasons Astir Palace Hotel Athens, Greece 94.74
- 19 Mystique, a Luxury Collection Hotel, Santorini, Greece 94.60
- 20 Hotel Grande Bretagne, a Luxury Collection Hotel, Athens, Greece 93.47

### REST OF EUROPE

- 1 **BAUR AU LAC, ZURICH, SWITZERLAND** 99.92
- 2 Hotel d'Angleterre, Geneva, Switzerland 99.57
- 3 Skt Petri Hotel, Copenhagen, Denmark 99.35
- 4 Hotel Astoria, A Rocco Forte Hotel, St Petersburg, Russia 99.28
- 5 The Dylan, Amsterdam, The Netherlands 99.14
- 6 Kimpton De Witt Hotel, Amsterdam, The Netherlands 99.00
- 7 Hotel de Rome, A Rocco Forte Hotel, Berlin, Germany 98.93
- 8 Hotel Goldener Hirsch, a Luxury Collection Hotel, Salzburg, Austria 98.75
- 9 Gstaad Palace, Switzerland 98.50
- 10 Badrutt's Palace Hotel, St Moritz, Switzerland 98.47

### METHODOLOGY

Our Readers' Choice Awards survey was made available through a secure website at [cntraveler.com/vote](http://cntraveler.com/vote). This year's tabulation of results from hundreds of thousands of respondents who submitted ratings during the period of 1 April to 30 June 2020 was done by Condé Nast. The questionnaire contained lists of candidates in various categories (Cities, Hotels, etc.). Candidates must receive a required minimum number of responses and a minimum overall rating to be eligible for an award. They are judged on a set of criteria relevant to their category, based on a standard five-point scale converted to a percentage: excellent, very good, good, fair and poor. The average of these determines the final score based on five decimal points, with two decimal points being published. For example, the score of 98.97 at Mandarin Oriental Hyde Park (the number one hotel in London this year) represents the average of ratings the property received for rooms, service, food, design, location, activities/facilities and value. Where an identical score is shown for two properties, as with London's number one and two hotels, the higher-ranked property will have a fractionally bigger score if taken to four decimal points.

- 11 **NH Collection Grand Hotel Krasnapolsky**, Amsterdam, The Netherlands 98.43
- 12 **Conservatorium Hotel**, Amsterdam, The Netherlands 98.37
- 13 **Hotel Amigo, A Rocco Forte Hotel**, Brussels, Belgium 98.33
- 14 **At Six**, Stockholm, Sweden 98.33
- 15 **Hotel Sacher Vienna**, Austria 98.25
- 16 **Hotel SP34**, Copenhagen, Denmark 98.18
- 17 **Sofitel Legend The Grand Amsterdam**, The Netherlands 98.07
- 18 **Hôtel Royal Savoy Lausanne**, Switzerland 97.71
- 19 **Four Seasons Hotel Prague**, Czech Republic 97.67
- 20 **Carlo IV, The Dedica Anthology**, Prague, Czech Republic 97.66
- 21 **Britannia Hotel**, Trondheim, Norway 97.53
- 22 **The Charles Hotel, A Rocco Forte Hotel**, Munich, Germany 97.33
- 23 **Raffles Europejski**, Warsaw, Poland 97.30
- 24 **NH Amsterdam Barbizon Palace**, The Netherlands 97.16
- 25 **Park Hyatt Vienna**, Austria 96.99
- 26 **Four Seasons Hotel Gresham Palace Budapest**, Hungary 96.76
- 27 **Hotel Diplomat**, Stockholm, Sweden 96.75
- 28 **Hotel Bristol, a Luxury Collection Hotel**, Warsaw, Poland 96.68
- 29 **Hotel Herman K**, Copenhagen, Denmark 96.62
- 30 **62°NORD - Hotel Brosundet and Storfjord Hotel**, Ålesund, Norway 96.53
- 31 **Hotel Rangá**, Hella, Iceland 96.33
- 32 **Hotel Danmark**, Copenhagen, Denmark 96.27
- 33 **Beau-Rivage Palace**, Lausanne, Switzerland 96.10
- 34 **Pulitzer Amsterdam**, The Netherlands 96.09
- 35 **The Chedi Andermatt**, Switzerland 96.00
- 36 **Hotel Ottilia**, Copenhagen, Denmark 95.70
- 37 **Andaz Amsterdam Prinsengracht**, The Netherlands 95.04
- 38 **Kulm Hotel**, St Moritz, Switzerland 94.33
- 39 **La Réserve Hotel Spa and Villa Genève**, Switzerland 93.50
- 40 **Hotel Okura Amsterdam**, The Netherlands 91.17

## LONDON

- 1 **MANDARIN ORIENTAL HYDE PARK, LONDON** 98.97
- 2 **Rosewood London** 98.97
- 3 **The Dorchester** 98.96
- 4 **The Savoy** 98.95
- 5 **The London Edition** 98.91
- 6 **The Beaumont** 98.75
- 7 **Hotel 41** 98.66
- 8 **The Langham, London** 98.42
- 9 **Shangri-La Hotel, At the Shard, London** 98.36
- 10 **Four Seasons Hotel London at Ten Trinity Square** 98.20
- 11 **The Milestone Hotel** 98.18
- 12 **The Standard, London** 98.06
- 13 **Sea Containers London** 97.95
- 14 **Brown's Hotel, A Rocco Forte Hotel** 97.94
- 15 **Egerton House Hotel** 97.61
- 16 **Dukes London** 97.51
- 17 **Corinthia Hotel London** 97.50
- 18 **London Marriott Hotel County Hall** 97.50
- 19 **The Lanesborough** 97.38
- 20 **The Connaught** 97.35
- 21 **The Chesterfield Mayfair** 97.28
- 22 **Sofitel London St James** 97.18
- 23 **The Montague on the Gardens** 96.94

- 24 **Claridge's** 96.67
- 25 **The Bloomsbury** 96.39
- 26 **The Stafford London** 96.34
- 27 **Four Seasons Hotel London at Park Lane** 96.16
- 28 **The Rubens at the Palace** 96.12
- 29 **Treehouse Hotel London** 95.94
- 30 **The Ritz London** 95.30
- 31 **COMO Metropolitan London** 94.88
- 32 **Belmond Cadogan Hotel** 94.00
- 33 **The Kensington Hotel** 93.92
- 34 **The Marylebone** 93.60
- 35 **Covent Garden Hotel** 93.50
- 36 **COMO The Halkin** 92.99
- 37 **Generator London** 92.86
- 38 **The Westbury Mayfair, a Luxury Collection Hotel, London** 92.67
- 39 **Ham Yard Hotel** 91.86
- 40 **The Berkeley** 91.50

## REST OF THE UK

- 1 **GLENEAGLES, SCOTLAND** 99.19
- 2 **Cliveden House**, Berkshire 99.00
- 3 **Waldorf Astoria Edinburgh - The Caledonian**, Scotland 98.78
- 4 **Lucknam Park Hotel & Spa**, Wiltshire 98.65

- 5 **Soho Farmhouse**, Oxfordshire 98.33
- 6 **Links House**, Scottish Highlands 98.31
- 7 **Heckfield Place**, Hampshire 98.20
- 8 **Dorby House**, Worcestershire 98.20
- 9 **Summer Lodge Country House Hotel & Restaurant**, Dorset 98.12
- 10 **Coworth Park**, Berkshire 97.77
- 11 **Foxhill Manor Private House Hotel**, Worcestershire 97.75
- 12 **Grantley Hall**, North Yorkshire 97.50
- 13 **Inverloch Castle Hotel**, Scottish Highlands 97.50
- 14 **Glencoe House**, Scottish Highlands 97.50
- 15 **The Fish Hotel & Retreat**, Worcestershire 97.25
- 16 **Hotel Tresanton**, Cornwall 97.00
- 17 **Hotel Brooklyn**, Manchester 96.99
- 18 **The Fife Arms**, Scottish Highlands 96.75
- 19 **The Newt in Somerset** 95.78
- 20 **The Duke of Richmond Hotel**, Guernsey 95.77
- 21 **The Balmoral, A Rocco Forte Hotel**, Edinburgh, Scotland 94.76
- 22 **Hotel Gotham**, Manchester 94.55
- 23 **The Torridon**, Scottish Highlands 94.45
- 24 **University Arms Hotel, Autograph Collection**, Cambridge 94.31
- 25 **Trump MacLeod House & Lodge Hotel**, Scotland 94.25
- 26 **The Gainsborough Bath Spa**, Somerset 93.50
- 27 **The Scotsman Hotel**, Edinburgh, Scotland 93.50
- 28 **Babington House**, Somerset 93.50
- 29 **Linthwaite House**, Cumbria 93.50
- 30 **The Royal Crescent Hotel & Spa**, Bath, Somerset 92.75

## IRELAND

- 1 **THE WESTBURY, DUBLIN** 99.30
- 2 **Lough Eske Castle**, Co. Donegal 99.22
- 3 **Ballynahinch Castle Hotel**, Co. Galway 98.72
- 4 **The Lodge at Ashford Castle**, Co. Mayo 98.56
- 5 **Kilkea Castle**, Co. Kildare 98.44
- 6 **Park Hotel Kenmare**, Co. Kerry 98.20
- 7 **Ballyfin**, Co. Laois 97.67
- 8 **The Shelbourne, Autograph Collection**, Dublin 96.48
- 9 **The Merrion**, Dublin 96.20
- 10 **The Croke Park Dublin** 95.00



LONDON'S No. 1 HOTEL:  
MANDARIN ORIENTAL HYDE PARK